

# FROM BUSINESS RULES TO RELIABLE, CONTROLLED WORKFLOW

A CPA-Informed Review Worksheet for Evaluating Whether a Finance Process Is Ready to Automate

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CORE PRINCIPLE

Technology may execute the rule. Responsibility for defining, approving, reviewing, and monitoring the rule remains human.

## How to Use This Guide

- Use the five CLEAR stages to document the core business rule before automation.
- Complete the supporting control review for validation, evidence, external connections, testing, and implementation readiness.
- Increase the depth of documentation, approval, and human review as the consequence of error increases.
- Reassess the workflow when the process, data, rule, risk, technology, or organizational requirements change.

## Process Profile

|                               |                                                                                             |
|-------------------------------|---------------------------------------------------------------------------------------------|
| Process or rule name          | Name the finance process or business rule being assessed.<br><div></div>                    |
| Business owner                | Name the person accountable for the process outcome.<br><div></div>                         |
| Reviewer(s)                   | Identify finance, technology, risk, privacy, security, or control reviewers.<br><div></div> |
| Current method                | Describe how the work is performed today.<br><div></div> <div></div>                        |
| Proposed automation           | Describe the technology or workflow being considered.<br><div></div> <div></div>            |
| Rule version / effective date | Record the version, effective date, and superseded version when applicable.<br><div></div>  |

## Initial Process Risk

| Select                   | Risk level | General description                                                                      |
|--------------------------|------------|------------------------------------------------------------------------------------------|
| <input type="checkbox"/> | Low        | Limited internal use, low sensitivity, reversible outcome, and low consequence of error. |

|                          |          |                                                                                                                                                       |
|--------------------------|----------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
|                          |          |                                                                                                                                                       |
| <input type="checkbox"/> | Moderate | Recurring financial or operational process that may influence internal action or reporting.                                                           |
| <input type="checkbox"/> | High     | Financial reporting, regulatory, external, sensitive-data, or consequential automated process.                                                        |
| <b>Risk rationale</b>    |          | <i>Explain the consequence of error, volume, data sensitivity, degree of judgment, and ability of the system to take action.</i><br><hr/> <hr/> <hr/> |

C — Clarify the Purpose

CLARIFY THE PURPOSE

Define the objective, intended user, decision supported, and consequence of failure.

|                    |                                                                                                    |
|--------------------|----------------------------------------------------------------------------------------------------|
| Review question    | <i>What business objective does this process support?</i><br><hr/>                                 |
| Review question    | <i>What decision or outcome is the rule intended to drive?</i><br><hr/>                            |
| Review question    | <i>Who relies on the result and why?</i><br><hr/>                                                  |
| Review question    | <i>What would happen if the result were incomplete, late, or wrong?</i><br><hr/>                   |
| Review question    | <i>What part of the objective must remain outside automation?</i><br><hr/>                         |
| Evidence / actions | <i>List documents, approvals, tests, unresolved issues, and required follow-up.</i><br><hr/> <hr/> |

L — Label the Inputs

LABEL THE INPUTS

Identify and define the information the rule relies upon.

|                 |                                                                                  |
|-----------------|----------------------------------------------------------------------------------|
| Review question | <i>What inputs are required?</i><br><hr/>                                        |
| Review question | <i>Where does each input come from and who owns it?</i><br><hr/>                 |
| Review question | <i>What is each field's business meaning and appropriate data type?</i><br><hr/> |

|                    |                                                                                                |
|--------------------|------------------------------------------------------------------------------------------------|
| Review question    | Which fields are required, confidential, nonpublic, or regulated?<br>_____                     |
| Review question    | How will completeness, validity, and comparability be confirmed?<br>_____                      |
| Evidence / actions | List documents, approvals, tests, unresolved issues, and required follow-up.<br>_____<br>_____ |

## E — Express the Rule

|                                                                                              |                                                                                                |
|----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|
| <b>EXPRESS THE RULE</b><br>State the rule in plain language before translating it into code. |                                                                                                |
| Review question                                                                              | What conditions, calculations, classifications, thresholds, and sequence apply?<br>_____       |
| Review question                                                                              | Which rule takes priority when rules conflict?<br>_____                                        |
| Review question                                                                              | What output should be produced?<br>_____                                                       |
| Review question                                                                              | What professional judgment must remain with people?<br>_____                                   |
| Review question                                                                              | Can another qualified reviewer explain and test the rule?<br>_____                             |
| Evidence / actions                                                                           | List documents, approvals, tests, unresolved issues, and required follow-up.<br>_____<br>_____ |

## A — Assess Exceptions

|                                                                                                                   |                                                                                    |
|-------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|
| <b>ASSESS EXCEPTIONS</b><br>Design the path for missing data, boundaries, failures, overrides, and unusual cases. |                                                                                    |
| Review question                                                                                                   | What exceptions and edge cases are reasonably foreseeable?<br>_____                |
| Review question                                                                                                   | What happens when information is missing, contradictory, or unreasonable?<br>_____ |
| Review question                                                                                                   | When should processing stop, continue, or escalate?<br>_____                       |
| Review question                                                                                                   | Who may override the standard result and what evidence is required?<br>_____       |

|                    |                                                                                                |
|--------------------|------------------------------------------------------------------------------------------------|
|                    | <hr/>                                                                                          |
| Review question    | How should provider, system, or API failure be handled?<br><hr/>                               |
| Evidence / actions | List documents, approvals, tests, unresolved issues, and required follow-up.<br><hr/><br><hr/> |

R — Retain Responsibility

|                                                                                                |                                                                                                |
|------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|
| RETAIN RESPONSIBILITY<br>Assign ownership, approval, monitoring, evidence, and accountability. |                                                                                                |
| Review question                                                                                | Who owns the rule and the process outcome?<br><hr/>                                            |
| Review question                                                                                | Who reviews outputs and approves changes?<br><hr/>                                             |
| Review question                                                                                | What evidence, logs, and versions must be retained?<br><hr/>                                   |
| Review question                                                                                | How will performance, errors, and overrides be monitored?<br><hr/>                             |
| Review question                                                                                | When will the process be reassessed?<br><hr/>                                                  |
| Evidence / actions                                                                             | List documents, approvals, tests, unresolved issues, and required follow-up.<br><hr/><br><hr/> |

Supporting Control Review

Validation and Reconciliation

|                 |                                                                                              |
|-----------------|----------------------------------------------------------------------------------------------|
| Review question | How will the input population be reconciled to its source?<br><hr/>                          |
| Review question | How will duplicates, omissions, invalid formats, and stale information be detected?<br><hr/> |
| Review question | How will the output be independently validated before reliance?<br><hr/>                     |

Controls, Evidence, and Segregation of Duties

|                 |                                                                       |
|-----------------|-----------------------------------------------------------------------|
| Review question | Who prepares, reviews, approves, executes, and monitors the workflow? |
|-----------------|-----------------------------------------------------------------------|

|                 |                                                                         |
|-----------------|-------------------------------------------------------------------------|
|                 | <hr/>                                                                   |
| Review question | <i>Could one person or system control incompatible stages?</i><br><hr/> |
| Review question | <i>What evidence demonstrates that the control operated?</i><br><hr/>   |

External Systems, APIs, and Providers

|                 |                                                                                                                     |
|-----------------|---------------------------------------------------------------------------------------------------------------------|
| Review question | <i>What information leaves the approved environment?</i><br><hr/>                                                   |
| Review question | <i>What credentials, permissions, retention terms, and provider controls apply?</i><br><hr/>                        |
| Review question | <i>What happens if the external service is unavailable, changes, or produces an unreasonable response?</i><br><hr/> |

Testing and Change Management

|                 |                                                                                                   |
|-----------------|---------------------------------------------------------------------------------------------------|
| Review question | <i>Have normal, boundary, missing-data, failure, and override scenarios been tested?</i><br><hr/> |
| Review question | <i>Are expected results documented before testing?</i><br><hr/>                                   |
| Review question | <i>Are changes versioned, approved, tested, and reversible?</i><br><hr/>                          |

Implementation Decision

| Select                   | Disposition                         | Meaning                                                                                                                |
|--------------------------|-------------------------------------|------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> | Ready to automate                   | The purpose, inputs, rule, exceptions, ownership, controls, and testing are sufficiently defined for the intended use. |
| <input type="checkbox"/> | Revise before automating            | Important gaps must be resolved and documented before implementation.                                                  |
| <input type="checkbox"/> | Do not automate in the current form | The process is too ambiguous, judgment-dependent, uncontrolled, or high-risk for the proposed design.                  |
| Decision rationale       |                                     | <i>Explain the disposition, limitations, required conditions, and remaining human review.</i><br><hr/> <hr/> <hr/>     |

## Approval Record

|                                             |                                                                                                           |
|---------------------------------------------|-----------------------------------------------------------------------------------------------------------|
| <b>Business / process owner</b>             | <i>Name, decision, date</i><br>_____                                                                      |
| <b>Finance / controllership</b>             | <i>Name, decision, date</i><br>_____                                                                      |
| <b>Technology owner</b>                     | <i>Name, decision, date</i><br>_____                                                                      |
| <b>Risk / controls / privacy / security</b> | <i>Complete only the approvals relevant to the process risk and organizational requirements.</i><br>_____ |
| <b>Next review date</b>                     | <i>Date or triggering condition</i><br>_____                                                              |

## One-Page Readiness Checklist

### Purpose

- ☐ Objective and decision are defined
- ☐ Consequence of error is understood

### Inputs

- ☐ Sources, owners, meanings, types, and sensitivity are documented
- ☐ Completeness and validation controls are defined

### Rule

- ☐ Conditions, calculations, thresholds, sequence, and output are clear
- ☐ Human judgment retained is explicit

### Exceptions

- ☐ Boundary cases, missing data, failures, overrides, and escalation are designed

### Responsibility

- ☐ Ownership, review, evidence, change approval, and monitoring are assigned

### Testing

- ☐ Normal and negative scenarios are tested
- ☐ Final output is independently validated

## Learning Note and Limitations

This guide is an original educational resource developed from Valentina DuPont’s professional perspective as a CPA and her personal interpretation of professional learning. It is not an accounting, auditing, attestation, tax, legal, investment, compliance, cybersecurity, software-engineering, or professional standard. It does not replace applicable laws, professional guidance, organizational policies, technical review, information-security requirements, or qualified professional advice. The appropriate review must be tailored to the process, risk, data, technology, and organization.